



## Passenger Form for Checked Baggage

P.I.R. no. \_\_\_\_\_

**This form is to be completed in case of loss, delay or damage of your checked baggage.**

**Important notice: Aegean Airlines has a limited liability relating to claims for checked baggage. The liability of Aegean Airlines is based on the Montreal Convention, according to which the applicable limits of liability in the case of destruction, loss of, or damage or delay to baggage is 1,000 Special Drawing Rights (approximately GBP 820 or EUR 1,230 or USD 1,375). Claims for damage or loss to items in checked baggage, which are fragile, perishable or of special value cannot be accepted.**

Please complete the following details of your claim form and hand it over to AEGEAN AIRLINES lost & found department at the airport of your destination or alternatively send it by registered mail or fax to:

**AEGEAN AIRLINES S.A.**  
**Customer Service Dept.**  
**31, Viltanioti str. - Kifissia 145 64 - Greece**  
**Tel: + 30 210 6261921/ Fax: + 30 210 6261941**

Name (Mr/Mrs/Ms First Middle Last): \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Employer: \_\_\_\_\_

Occupation: \_\_\_\_\_

Business Address: \_\_\_\_\_

Business Telephone: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Flight Itinerary	Airline	Flight Number	Date	From	To

Frequent Flyer No.: \_\_\_\_\_

ID or Passport No.: \_\_\_\_\_

No. of bags checked: \_\_\_\_\_

No. of bags received: \_\_\_\_\_

No. of bags of this claim: \_\_\_\_\_

Weight of each bag missing: \_\_\_\_\_

Weight of each bag delivered: \_\_\_\_\_

Was excess value declared?  Yes  No / If yes, attach copy of excess valuation coupon

Passenger Ticket No. (also attach copy): \_\_\_\_\_

Baggage checked at:  Check-in Counter  Gate

Baggage was last seen at: \_\_\_\_\_

Was original routing changed after starting trip?  Yes  No If yes, then state new itinerary: \_\_\_\_\_

Has loss been reported to any other airline?  Yes  No If yes, to whom? \_\_\_\_\_

Have you ever filled previous baggage claim(s) on Aegean Airlines?  Yes  No

If yes, was claim(s) for lost baggage or missing contents? \_\_\_\_\_

Have you ever filled previous baggage claim(s) with other airlines?  Yes  No

If yes, state type of claim(s), name of airline and date of loss: \_\_\_\_\_

If your bag was delayed, have you received First Need Expenses:  Yes  No / If yes, please state the amount: [ \_\_\_\_\_ ]

